Reconnecting the Remote (iPhone)

If your previously paired remote is having trouble connecting to the Inspire Sleep app, follow this guide to get re-connected.

1 From the Menu in the Inspire Sleep App, tap "My devices"

> 🔒 Change password   >
>
> 📷 My devices   >

2 Tap "Forget device"

> Upload data
>
> Forget device

3 Tap "Go to Settings" to open your phone's Bluetooth Setting

4 Find INSPIRE REM under "My Devices"

Tap the blue information icon to the right of the connection status

> Inspire REM015179   Not Connected ⓘ
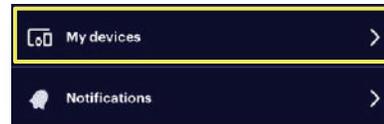>
> Uconnect   Not Connected ⓘ

5 Select Forget This Device

Tap "Forget Device" in red to confirm.
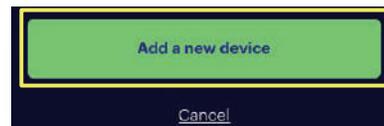
> Forget This Device
>
> ↓
>
> Forget Device
>
> Cancel
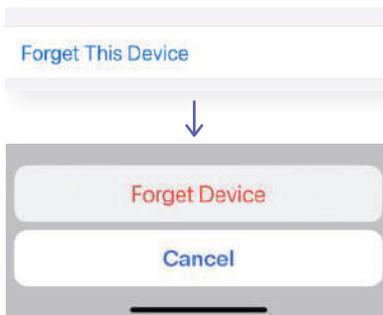
6 Press and hold blue button on remote for 8 seconds

7 Open the Inspire Sleep App and navigate to "My devices" from the Menu

> 📷 My devices   >
>
> 💬 Notifications   >

8 At the bottom of the screen, tap "Add a new device"
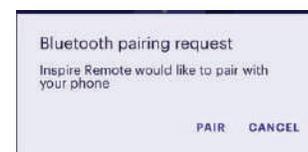
> Add a new device
>
> Cancel

9 Ready Remote for Pairing

- *Press OFF button on the remote and hold to chest.*
- *Listen for the tones.*
- *Then, press the Bluetooth button and hold for 3 seconds and continue app instructions.*

> **Step 1**
> **Connect to Inspire remote**
>
> Open the back of the remote, then press and hold the Bluetooth® button for 3 seconds until you see the Bluetooth light start to blink

10 Pair Remote to Phone

- *Tap "PAIR" to pair the remote to the phone's Bluetooth.*
- *Then lock the connection by pressing and releasing the blue button in the 2580 remote.*

> Bluetooth pairing request
> Inspire Remote would like to pair with your phone
>
> PAIR   CANCEL

801-389-002, Rev A

If still unable to connect, see next page for instructions to delete and reinstall the app.

Reconnecting the Remote (iPhone)
⚠ *Deleting the App for iPhone.*

1   **Follow Steps 1–6 to Forget Device**

2   **Turn off Bluetooth**

3   **Delete the Inspire Sleep App**
- *Hold your finger on the app icon until the icons begin to shake and a minus symbol appears on each.*
- *Tap the minus symbol.*
- *When prompted, tap "Delete App" in red.*

4   **Remove Batteries from Remote**

Open back of remote and remove both AA batteries.

5   **Turn Phone Off for 60 Seconds**

Hold down power button and volume up button simultaneously for a few seconds until a screen appears with the option to "Slide to Power Off". Follow that instruction.

6   **Turn Phone Back On**

Hold down power button until Apple symbol appears and phone begins to reboot.

7   **Toggle Bluetooth Back On in Settings**

8   **Go to App Store and Reinstall App**
- *Open App Store and search "Inspire Sleep" to find the app.*
- *Tap the re-download icon to reinstall the app.*

9   **Reinstall Remote Batteries**

Put both batteries back into the remote and replace the cover.

10   **Open the App and Sign In**

11   **Upload Data**

Follow the New Device Pairing prompt and go through the pairing process.

Contact Patient and Physicians Services for further assistance: **844-672-6720**